

How do I refer the family that I am working with to the programme?

- Identify three or more criteria points.
- Complete the Request for Supporting Families support form.
- Get consent from all family members over the age of 18 years.
- Attach your latest assessment: Child and Family Assessment, Early Help assessment.

Please note: Should your organisation not complete whole family assessments, or if you require any further information about what assessments can be used, please contact the Isle of Wight Council Children Services Resource Team on 01983 823169.

What happens after I complete a Request for Supporting Families support form?

Once we have received your form, assessment and signed consent, we will undertake the necessary checks. The referral will then be sent to Supporting Families Multi-Agency Hub for discussion.

After the Multi-Agency Hub has taken place, a decision notification will be sent to the Referrer advising them of the appropriate support that has been identified.

The referrer will then be asked to inform the family of the decision.

Any actions that have been agreed, need to be followed up by the keyworker and incorporated within the current family plan.

For further information about Supporting Families

www.iow.gov.uk/supportingfamilies



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Supporting Families

for professionals



01983 823169
supporting.families@iow.gov.uk
www.iow.gov.uk/supportingfamilies

If you have difficulty in understanding this document please contact us on (01983) 823169 and we will do our best to help you.

What is Supporting Families?

The Supporting Families Programme is led by The Department for Levelling Up, Housing and Communities (DLUHC).

Supporting Families was created to transform services to work using the **whole family** approach, and to consider every member of the family within assessments and family plans rather than focusing on individuals.

This programme encourages services to work with families with multiple issues taking on an integrated whole family approach. It recognises and deals with their overlapping and interconnected problems and histories.

Are the families I work with eligible?

To be eligible for the programme the family must meet at least three or more of the following criteria points:

- Education
- Early Years Development
- Mental Health and Physical Health
- Promoting Recovery and Reducing Harm from Substance Use
- Family Relationships
- Child Abuse and Exploitation
- Crime
- Domestic Abuse
- Housing
- Financial Stability

What support is available?

Health related concerns

Support and advice such as, diet, sleep routines and emotional regulation.

Anti-social behaviour/Crime

Support and advice.

Employment

Support and advice such as, finding employment, risk of financial exclusion, benefits, and debt management.

Housing issues and/or risk of homelessness

Support, advice and signposting such as, unsuitable accommodation, help with finding a property, and issues with neighbours.

Education

Support and advice such as, poor school attendance, risk of exclusion, and in need of an Educational Health Care Plan.

Intensive Family Support within a family home

Support and advice such as, helping to implement clear boundaries, building good strategies to help develop effective parenting skills.

Family Centre Based Services

Information, advice, guidance and courses for parents.

Volunteers Support Service

Support from the Early Help Volunteers such as, taking family members to appointments,

helping family with shopping, and assisting with some cleaning in the home.

What are the benefits to the family?

- One named keyworker.
- Whole family working.
- A family plan approach that will be updated on a regular basis, with all professionals involved.
- Up to 12 months support.
- Multi-agency support.
- Access to a Supporting Families employment advisor and an Early Help volunteer.

