

PERSON SPECIFICATION

JOB TITLE: Receptionist

DEPARTMENT: Education

GRADE: 2

POST NO:

PREPARED BY: IWC

DATE: 26 June 15

E = ESSENTIAL D = DESIRABLE		SOURCE OF EVIDENCE - APPLICATION = A TEST = T INTERVIEW = I	
	1. EXPERIENCE, direct work experience, other relevant experience.	W =	
E	General clerical / reception work		A/I
			A/I
	2. KNOWLEDGE, without which the job cannot be done effectively.	W =	
D	Appropriate knowledge of first aid.		A/I
E	Good understanding and ability to use relevant technology.		A/I/T
			A/I
	3. SKILLS & ABILITIES, Essential/Capable of doing, Desirable/Able to train.	W =	
E	Keyboard / computer skills.		A/I
D	Participate in development and training opportunities.		A/I
E	Ability to relate well to children and adults.		A/I
E	Work constructively as part of a team, understanding school roles and responsibilities and your own position within these.		A/I
			A/I
	4. QUALIFICATIONS, TRAINING & EDUCATION, also identify training to be given.	W =	
E	Induction / basic skills.		A/I
E	Good numeracy / literacy skills.		A/I
E	GCSE C or above in English and Maths		A/I
D	NVQ Level 2 or higher in Business Administration		A/I
	5. PERSONALITY, SOCIAL SKILLS, Relationships, thinking style, disposition.	W =	
E	Good interpersonal skills		A/I
E	Confident and outgoing		A/I
	6. OTHER FACTORS, Physical, Mobility, Availability, Conditions, etc.	W =	A/I
	CONTRA INDICATIONS, if any	W =	
			A/I