

Isle of Wight Tier 2 Early Help Single Agency Process Flowchart

If at any time during this process you suspect or find that a child is suffering or is likely to suffer from significant harm, stop and call 999 and contact the Isle of Wight Multi Agency Safeguarding Hub (MASH) 01983 823436

Family has additional needs identified within the setting that can be met within identified resources through a single-agency response and partnership working. Please see link for further information [Hampshire & IOW Thresholds Chart](#)



Visit [Tier 2 Early Help single agency](#) and complete the Early Help Single Agency request form.



Once the request form is completed, the Family and Community Service team will undertake necessary checks, if the family are not currently receiving a current service you will be allocated the family via the Sentinel data system- Single View of the Family – [SentinelHub - Master Your Data Management](#)



You will now be known as a Lead Worker and can complete the Tier 2 Early Help Single Agency assessment via the Sentinel system.



Review the Family Plan section when required. Ensuring the reviews are no later than every 3 months.



Continue to review the Family Plan, until all family needs are met.



When actions are completed and needs are met, complete the closure form.

In the event of the family requiring Multi Agency support please refer to **Isle of Wight Multi Agency Safeguarding Hub (MASH) 01983 823436**. In the event a higher level of support being required you will be notified and able to appropriately complete the single agency closure form.