

# Isle of Wight Council ECO Flexibility: Statement of Intent

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## 1) Introduction

The Isle of Wight Council is keen to ensure that all residents in fuel poverty have access to support under the Energy Companies Obligation (ECO) Help to Heat scheme. ECO funds energy efficiency measures to provide affordable warmth and reduce carbon emissions. Changes to the scheme introduced in April 2017, and known as 'Flexible Eligibility', allow local authorities to define a broader set of eligibility criteria so that certain households not in receipt of means-tested benefits now have access to ECO funding. The Isle of Wight Council is taking advantage of this new flexibility and introducing three schemes for households in **private tenure** (owner occupied or private rented) as follows:

1. **Fuel Poverty Scheme** – for households having difficulty affording to heat their homes to adequate levels.
2. **Low Income & Vulnerable to Cold (LIVC) Scheme** – for households on low incomes at risk of or suffering from cold-related illnesses.
3. **'In-fill' Scheme** – to allow solid wall insulation to take place in groups of properties where only some of the residents currently qualify for ECO support.

It should be noted that the final decision on whether a household receives an ECO measure is made by the energy suppliers or their agents/contractors. The Council cannot, therefore, guarantee the installation of measures, as the final decision will depend on i) a survey carried out by suppliers agents/contractors and installation costs calculated, ii) the energy savings that can be achieved for a property, and iii) whether suppliers have achieved their targets or require further measures to meet their ECO targets.

## 2) How we intend to identify eligible households

### *(a) Criteria for identifying private households in fuel poverty*

There are two fuel poverty schemes, depending on whether the property has an Energy Performance Certificate (EPC):

#### **Scheme 1 (for properties with an EPC)**

Income qualification – depending on the composition of the household, qualification will be achieved if income, after housing costs, is less than the figure shown in the table below:

Household composition	Annual household income after housing costs (2017/18)	Monthly household income Equivalent after housing costs (2017/18)
<b>1 adult</b>	£8,900	£740
and 1 child	£11,700	£980
and 2 children	£14,400	£1,200
and three children	£17,300	£1,440
and four or more children	£20,100	£1,680
<b>2 adults</b>	£14,600	£1,220
and 1 child	£17,400	£1,450
and 2 children	£20,200	£1,680
and three children	£23,100	£1,930
and four or more children	£25,700	£2,140

### Plus

High fuel cost qualification - an existing EPC of D-G.

The household will qualify if it meets **both** the income and high fuel cost qualification.

### **Scheme 2 (for properties without an EPC)**

Income qualification – depending on the composition of the household, qualification will be achieved if income, after housing costs, is less than the figure shown in the table below:

Household composition	Annual household income after housing costs (2017/18)	Monthly household income Equivalent after housing costs (2017/18)
<b>1 adult</b>	£8,900	£740
and 1 child	£11,700	£980
and 2 children	£14,400	£1,200
and three children	£17,300	£1,440
and four or more children	£20,100	£1,680
<b>2 adults</b>	£14,600	£1,220
and 1 child	£17,400	£1,450
and 2 children	£20,200	£1,680
and three children	£23,100	£1,930
and four or more children	£25,700	£2,140

## Plus

High fuel cost qualification – use of questionnaire as shown below with a score of **-10 or more**. Reflecting local priorities, households containing (i) ex-service personnel or (ii) carers will attract a score of 15 points:

Question	Response	Score
How many bedrooms are there in the home?	1	0
	2	10
	3	17
	4	27
	5 or more	36
	No response	17
Are energy payments made by Direct Debit?	Yes	-7
	No	0
	No response	-7
What type of house is it?	Semi detached	-4
	Detached	6
	Mid Terrace	-10
	End Terrace	-4
	Converted Flat	-9
	Purpose built flat, high rise	-20
	Purpose built flat, low rise	-34
	Bungalow	0
Was the home built before 1964?	No response	-4
	Yes	17
	No	0
What is the main fuel type?	No response	17
	Gas	-14
	Electricity	0
	Oil	12
	LPG	12
	Coal	12
	Other	-10
No response	-14	
Does at least one member of the household spend most of the day in the home?	Yes	1
Are you a Carer	Yes	15
	No	0
Are you ex-Services personnel	Yes	15
	No	0

The household will qualify if it meets **both** the income and high fuel cost qualification.

***(b) Criteria for identifying households at risk of or suffering from cold-related illnesses (Low Income and Vulnerable to Cold (LIVC))***

There are two schemes depending on whether the household contains a person with a single ‘primary’ health condition or more complex conditions:

**Scheme 1: Primary condition**

In order to qualify for this scheme the household must meet income, property and health criteria as outlined below.

- (i) Income qualification – there is a 10% uplift on the income qualification used for the Fuel Poverty Scheme to take account of the fact that people with a primary health condition generally spend more time at home and therefore incur higher heating costs:

Household composition	Annual household income after housing costs	Monthly household income Equivalent after housing costs
<b>1 adult</b>	£10,235	£851
and 1 child	£13,455	£1,127
and 2 children	£16,560	£1,380
and three children	£19,895	£1,656
and four or more children	£23,115	£1,932
<b>2 adults</b>	£16,790	£1,403
and 1 child	£20,010	£1,668
and 2 children	£23,230	£1,932
and three children	£26,565	£2,220
and four or more children	£29,555	£2,461

Plus

- (ii) Property qualification - an existing EPC of D-G or a score of -10 or more from the high fuel cost qualification questionnaire.

Plus

- (iii) A single ‘Primary’ health condition, defined as:
  - People with cardiovascular conditions
  - People with respiratory conditions (especially COPD and childhood asthma)
  - People with mental health conditions
  - People with disabilities
  - Diabetes (Type 1 and Type 2)
  - Cancer

## **Scheme 2: Complex conditions**

Complex conditions have been identified by the Isle of Wight Council's Public Health Department as an issue of particular local concern. Therefore, there is no income or fuel cost qualification for this scheme as the health needs are considered to be an overriding factor. Health scores are allocated as follows:

<b>'Primary' Conditions</b>	<b>Score</b>
Cardiovascular condition	20
Respiratory condition	20
Mental health condition	20
Disability	20
Diabetes	20
Cancer	20

<b>'Secondary' Conditions / Factors</b>	<b>Score</b>
Aged 65 - 74	10
Aged 75+	20
Aged under 5	10
Pregnant	10
Immuno-deficiency Disorder	10
Receiving medical treatment for Addiction	10
Recently homeless (within last 6 months)	10
Recent fall (requiring hospital treatment)	10
Recently discharged from hospital (within last 6 months)	10
In receipt of housing-related support provided by Supporting People	10

A household score of 40 or more is required for qualification. This ensures that households with 2 or more 'primary' conditions (i.e. complex conditions) will qualify automatically as, for example, will those aged 75+ with one 'primary' condition. Other groups with a 'primary' condition will qualify if they have at least 2 'secondary' conditions / factors.

### ***(c) Details of scheme requirements for Solid Wall Insulation (SWI) "in-fill" projects***

In order to encourage multi-property solid wall insulation projects in private tenure, the Isle of Wight Council will provide declarations for households that are **not** living in fuel poverty (FP) in certain limited circumstances. These properties are known as "in-fill".

Where a household does not meet the criteria for FP, the council will declare a household as “in-fill” where they are:

- a) in the same terrace as; or
- b) in an immediately adjacent building to; or
- c) are in the same building as a household that does meet that criteria.

In-fill only applies to SWI projects where a minimum percentage of households are in FP. These requirements are summarised as follows:

**Table 1 - Summary of the requirements for property types under ‘in-fill’**

<b>Property Type</b>	<b>Declaration Requirements</b>	<b>In-fill available</b>
Project consisting of a pair of <b>semi-detached houses or bungalows</b> , or a <b>building containing no more than two domestic premises</b> .	At least one of the two properties must be declared by the council as FP ( <b>i.e. 50% of the properties are FP</b> ).	The other private property to which it is directly adjoined is eligible for solid wall insulation.
Project consisting of any premises that are contained in the <b>same building</b> (e.g. flats), immediately <b>adjacent buildings</b> (e.g. neighbouring properties) or in the <b>same terrace</b> .	At least two in three properties on the list must be declared by the council as FP ( <b>i.e. at least 66%</b> of the properties are FP).	The other (i.e. up to one third) of private properties in the project are eligible for solid wall insulation, provided they are either in the same building, an immediately adjacent building or in the same terrace as the ones identified as FP.

If any of the FP properties named on the declaration are removed from a project for any reason, this will not invalidate the eligibility of any of the private properties identified as in-fill on the same declaration.

### **3) Governance**

The council's ECO Flexibility Scheme will be delivered through Warm Up Wight, a scheme which has been in operation on the Island since May 2016. Warm Up Wight is delivered by J&J Crump & Son Limited which is accredited under the council's National Energy Efficiency Scheme (NEES) Code of Conduct.

All applicants for ECO funding will receive a home visit from a Warm Up Wight surveyor during which income and property eligibility for ECO funding will be assessed. If the householder qualifies under the ECO Flexibility criteria specified in this Statement, the council will sign a Declaration to that effect. The Declaration will be signed by Alan Barnes, Commissioner for Housing Renewal, [alan.barnes@iow.gov.uk](mailto:alan.barnes@iow.gov.uk)

The Declaration is confirmation that the household qualifies for ECO under the flexible eligibility rules. However, this is not a guarantee of funding since that will depend on both a technical survey of the property and the availability of funding from a fuel supplier as outlined in section 1.

### **4) Referrals**

Households can refer themselves for ECO funding by contacting Warm Up Wight using any of the following methods:

Telephone: 0800 032 8322  
Email: [warmupwight@jjcrump.co.uk](mailto:warmupwight@jjcrump.co.uk)  
Online: [www.warmupwight.co.uk](http://www.warmupwight.co.uk)

Referrals for the LIVC 'Health' Scheme can only be made, during the pilot phase, through the Public Health Local Area Co-ordinators. This is to ensure that health conditions are properly classified, that evidence of health conditions is maintained and that sensitive personal information can be protected. A wider referral network for the LIVC scheme will be considered if these conditions can be met and details will be included in future editions of the Statement of Intent.

The Footprint Trust charity has been working on the Island for many years supporting those in fuel poverty. If you would like to discuss Warm Up Wight or any issue relating to home heating, contact the Footprint Trust on 01983 822282, [info@footprint-trust.co.uk](mailto:info@footprint-trust.co.uk) or [www.footprint-trust.co.uk](http://www.footprint-trust.co.uk)

The council is keen to develop a wider referral network to maximise the benefit of the ECO Flexibility Scheme and to reach households in need. People working with vulnerable residents can refer them directly to the scheme or, if you would like more information, contact Jim Fawcett, Principal Officer (Low Carbon Projects), Isle of Wight Council 01983 821000 x6302, [jim.fawcett@iow.gov.uk](mailto:jim.fawcett@iow.gov.uk)

### **5) Evidence, monitoring and reporting**

The council will monitor the effectiveness of the Flexibility Scheme in reaching households in need and will, if necessary, modify the scheme accordingly. This can be done at any time.

Through its existing arrangements with Warm Up Wight, the council will receive regular reports on the number of households supported through ECO Flexibility, the measures that have been installed and the effects of these in terms of estimated fuel cost savings and carbon reduction.

In providing information on household status, income and, where applicable, health conditions, the applicant will be asked to sign a declaration to confirm that the information is true and accurate. Checks may be carried out by the council and its agents.

As the information will need to be shared between numerous agencies, applicants will also be asked to sign a Privacy Notice and Consent Statement which the Warm Up Wight surveyor and / or Local Area Co-ordinator will explain. All information collected will be handled in accordance with Data Protection regulations.

## **6) Signature**

A handwritten signature in black ink, appearing to read 'W Perera', is written in a cursive style.

Name: Wendy Perera

Position: Head of Place

Date: 22<sup>nd</sup> January 2018