

# SEND Reforms – Local Offer

Supporting young people and families to get the right support

Andrew Briggs – Commissioning Manager for 14-19 in Education and Skills

# Local Offer

The Local Offer has two main purposes:

- To provide clear, comprehensive information, in one place, on the support and opportunities available locally to children, young people and their families and what can be expected from a range of local agencies including education, health and social care
- To make services more responsive to local needs and shaped by you
- Launched on 1<sup>st</sup> September 2014
- Web site : [www.iwight.com/localoffer](http://www.iwight.com/localoffer)



# Positive Findings from the website

You found:

- Easy to use and simple to navigate
- Relevant information and the boxes were big
- The symbols that came up when reading the text made it easier to understand
- Appropriate pictures
- Easy to find things
- Young people found their schools and SEN statements
- Good font



# Recommendations for the website

You said:

- The symbols need an on and off button
- More pictures as it was grown up and boring
- A page for adults and for children
- Short breaks bigger and a list of activities
- Some wording and acronyms were hard to understand
- Not up to date
- The schools to be put in alphabetical order



# Re-launched the new website

Web site : [www.iwight.com/localoffer](http://www.iwight.com/localoffer)

We did:

- Rate a Page & leave feedback.
- The ability to 'Make a Book'
- Integration of our WightChYPS search engine
- The ability to easily alter font size



# Re-launched the new website

- Link to Survey: <https://www.surveymonkey.com/s/local-offer-survey>





# LOCALOFFER



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- > [SEND Reforms](#)
- > [Childrens Services](#)
- > [Isle of Wight Local Safeguarding Children Board](#)
- > [Adult Services](#)
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## Top FAQs

- > [What happens if I just want to carry on studying at the same school I am at now?](#)
- > [Will my decision now affect my chances of employment or getting in to higher education?](#)
- > [Who do I contact in school to find out how my child is doing?](#)
- > [Who can I turn to when I am not given the support I need?](#)
- > [How will I know if my child is making progress?](#)

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## WightChYPS

## LOCALOFFER

WELCOME to the Isle of Wight Local Offer website which has been designed to help parents and carers find the right support for children with special educational needs and disabilities. *(Read more...)*

0 - 4 Years



Age 5 - 11



Age 11+



Growing up 16 - 25



Special Educational Need Support



Social Care



Health Care and Leisure



Information Support and Advice





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## Search Local Offer

 

## Refine Your Choices

✕ 0 - 4 Years

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## 0 - 4 Years

Articles (5 results)

Directory (64 results)

FAQs

Sorted by: [A - Z](#)

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### How We Can Help

All children deserve a fair start in life and on the Isle of Wight we want our children to have the best start in life. In order to achieve this, we are committed to working with parents, carers and professionals in health, education and social care....

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### Early Years Support

There is a range of provision available for children under 5 years old. Children aged between 0 and 4 years old often attend a childcare setting. This might be a pre-school, a child minder, a day nursery or a nursery class within a school....

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### Moving into School

Starting school can be an exciting time for children as they learn to cope with a wide variety of new experiences and demands. For children with special educational needs and disabilities this sometimes may have extra challenges....

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### Childcare

You know what is best for your child. As a parent or guardian you are your child's most important carer, and it is what you and your child do together at home that is most important in giving them the best start in life....

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### Childrens Centres

Children's Centres offer families who have children under five years old a range of services, information and support provided in their local community. The support varies according to local need, but most Centres offer the following....

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**WELCOME** to the Isle of Wight Local Offer website which has been designed to help parents and carers find the right support for children with special educational needs and disabilities. *(Read more...)*

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### School Nurses

The school nursing service provides support and signposting to improve the health of school aged children and young people and prevent illness. They offer universal services such as health screening and height and weight measurement....

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### Early Support Team – Portage Outreach

Outreach is a service that is offered by Portage/Early Support Team to all early years' settings for any child whose development causes significant concern....

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### West Newport Children's Centre

Wellington Road, Newport, Isle of Wight PO30 5QT.  
Telephone: 01983 537390

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### Ryde Children's Centre

George Street, Ryde, Isle of Wight, PO33 2JF.  
Telephone: 01983 617617

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### The Bays Children's Centre

Shanklin Furzehill Site, Albert Road, Shanklin, Isle of Wight, PO37 7LY.  
Telephone 01983 867310

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### Question: What is a Children's Centre?

**Answer:** There are currently eight Children's Centres across the Isle of Wight delivering a range of activities, support, advice and guidance to all families with children up to the age of five years old....

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### Question: What services are provided at Childrens Centres?

**Answer:** Children's Centres offer all families with children under five a range of services, information and support in their local community. The support varies according to local needs but most centres offer the following:....

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### Question: How can I start using the Childrens Centre service?

**Answer:** If you are pregnant or have a child or children aged 0-5 then you and your family can attend a Centre. To find out more please phone the centre most convenient for you.....

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### Question: Where are the Childrens Centre's located?

**Answer:** There are eight Childrens Centres located across the Island in the following locations: ....

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### Question: Can I study at two different locations to get the right mix of subjects?

**Answer:** This is possible depending on the timetables and the agreement of your school. One centre will be your base establishment so it is important to get approval before making a decision....



WELCOME to the Isle of Wight Local Offer website which has been designed to help parents and carers find the right support for children with special educational needs and disabilities. [\(Read more...\)](#)

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### Early Years Support

There is a range of provision available for children under 5 years old. Children aged between 0 and 4 years old often attend a childcare setting. This might be a pre-school, a child minder, a day nursery or a nursery class within a school....

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### Moving into School

Starting school can be an exciting time for children as they learn to cope with a wide variety of new experiences and demands. For children with special educational needs and disabilities this sometimes may have extra challenges....

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You know what is best for your child. As a parent or guardian you are your child's most important carer, and it is what you and your child do together at home that is most important in giving them the best start in life....

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### Childrens Centres

Children's Centres offer families who have children under five years old a range of services, information and support provided in their local community. The support varies according to local need, but most Centres offer the following....

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## How We Can Help



You rated this page as : **★★★★ Good**

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Helpfulness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Would you like to leave a comment

Save Feedback



### Key Information

#### Contact Details

**Department:**  
Children's Services

**Address:**  
County Hall  
Newport  
Isle of Wight  
PO30 1UD

**Opening Times:**  
Monday to Thursday 8.30am - 5.00pm  
Friday 8.30am - 4.30pm

**Phone:**  
01983 821000



How We Can Help

FAQs

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## How We Can Help

### Introduction

All children deserve a fair start in life and on the Isle of Wight we want our children to have the best start in life. In order to achieve this, we are committed to working with parents, carers and professionals in health, education and social care. We understand the critical role that early learning plays in a child's development and of parents' and carers' requirements for high quality, flexible, childcare provision where children will be happy and stimulated. Childcare that enables all children to learn and develop through play and interaction with their peers in a safe and nurturing environment is provided across the Island.

Our aim in this section is to outline some of the things parents and carers might want to consider when deciding on early education, to explain the services and support that is available if your child has a special educational need or disability and to highlight some of the things that can be done to make the transition to primary school as smooth as possible.

### Early Years Support

There is a range of provision available for children under five years old. Children aged between 0 and 4 years old often attend a childcare setting. This might be a pre-school, a child minder, a day nursery or a nursery class within a school. For more information, please [click here](#)

### Moving into School

Starting school can be an exciting time for some children as they learn to cope with a wide variety of new experiences and demands. For children with special educational needs and disabilities this sometimes may have extra challenges. For more information, please [click here](#)

### Child Care

All children are entitled to be included and supported in childcare. All parents should be able to find suitable childcare that meets their child's needs. Childcare providers are required by law to make reasonable adjustments for those with special educational needs and disabilities. For more information, please [clicking here](#)

### Children's Centres

Children's Centres offer all families with children under five a range of services, information and support in their local community. The support varies according to local needs. For more information, please [click here](#)

### What if I have a worry or concern?

If you are worried or concerned, the first step is to talk to the service provider that the child attends. If the matter is not resolved to your satisfaction please contact us by using the 'contacts information' above.

Did you know that Family Information Zone (FIZ) can offer a free impartial information and signposting service for Children, Young People (up to 25 years) and their families with additional needs, learning difficulties or disabilities. FIZ provides families with information on activities, events, news and issues that are relevant to their needs more information is available by [clicking here](#)

Did you know that Short Breaks provides a range of fun and exciting activities and opportunities for children and young people up to the age of 18 with disabilities and/or additional needs more information is available by [clicking here](#)

The County Press newspaper in conjunction with the IW Council produce an annual Education guide: Admissions & Choices. To view a copy of this guide please [clicking here](#)



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WIGHT  
C O U N C I L