

Large black bin requests terms and conditions

Households are issued as standard allocation 1 x 140l black bin or 1 x black reusable sack for the disposal of general household waste.

A larger black wheeled bin (240l) or an additional black reusable sack is available only in exceptional circumstances and upon request. These terms and conditions apply to these requests.

1. To be eligible for either a larger black wheeled bin or an additional black reusable sack one of the following criteria must be met:
 - a large household of six or more permanent residents
 - two or more children in nappies
 - a resident who produces an excess amount of non-infectious waste due to a medical condition, such as sanitary waste or non-infectious dressings.
2. Properties that are not a primary residence, for example a second home, are not eligible for a larger black bin or second reusable sack.
3. Once a property has been approved for a larger bin or second reusable sack, delivery of the additional or larger item will be actioned within seven days.
4. The allocation of a larger black bin or reusable sack will be periodically reviewed by the Isle of Wight Council waste service provider. Failure to respond to a review will result in the second reusable sack being removed, or the larger black bin being replaced with the standard bin.
5. If your household no longer meets the criteria, for example if a resident moves out so there are less than six residents, you must inform the Isle of Wight Council and the large (240l) bin will be swapped for the standard (140l) bin/second reusable sack removed. Please email waste.contract@iow.gov.uk or call 01983 823777.