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## 1. Pen picture of IASCC Team

Key Activities	<ul style="list-style-type: none"> <li>To undertake appropriate and proportionate Care Act assessments.</li> <li>To manage/triage front door telephone calls for all services</li> </ul>
Key Outcomes	<ul style="list-style-type: none"> <li>The IASCC team role is to provide good quality advice and information to the local community both regarding social care and to services / community activities which will preserve an individual's health and wellbeing and prevent reliance on a statutory service.</li> <li>Our ethos is to work in a person-centred way to bring professionals and services together to concentrate on the personal outcomes of the individual, enabling them to have the best possible life they can; helping people to identifying their strengths and build their support networks.</li> </ul>
Key Service Users	<ul style="list-style-type: none"> <li>To provide advice, information and signposting for all customers living on the Isle of Wight and over the age of 18.</li> </ul>

## 2. Role of Senior Practitioners in the IASCC team

Oversight of Practice	<ul style="list-style-type: none"> <li>To co-ordinate a multi professional social care team and provide operational and supervisory management.</li> <li>To provide operational and supervisory management.</li> <li>Support a single access point for all social care referrals, allocating work to teams' members whilst ensuring compliance with national and local policies, procedures and guidelines.</li> <li>Act as the professional lead, with accountability for ensuring high standards of assessment, case management, support planning, and review in line with the Care Act/Mental Capacity Act.</li> </ul>
Carrying Limited Caseload	<ul style="list-style-type: none"> <li>To case hold the most complex cases and provide advice and guidance to staff when needed.</li> </ul>
Authorising Assessments etc	<ul style="list-style-type: none"> <li>To quality check all work completed by staff within the team</li> <li>To sign off Care Act Assessments</li> <li>To sign off Care Plans</li> <li>To transfer cases to the correct localities/sign post to alternative support networks</li> </ul>

	<ul style="list-style-type: none"> <li>• To ensure all panel forms are person centred, they focus on the personal outcomes of the individual, enabling them to have the best possible life they can; helping people to identifying their strengths and build their support networks. To ensure the panel requests are proportionate and the most cost-effective option.</li> <li>• To assist in prioritising risk and workload management.</li> <li>• To case close where appropriate.</li> </ul>
Supervision of Staff	<ul style="list-style-type: none"> <li>• To provide quality, reflective supervision to identified staff within the team and ensure professional development in the service.</li> <li>• To use Adult Social Care tools to support this practice.</li> </ul>
Key Competencies	<ul style="list-style-type: none"> <li>• Effective managers</li> <li>• Ensure transparency, protection and accountability</li> <li>• Manage all aspects of the team</li> <li>• Be a part of contributing to the team's data collection.</li> <li>• Build relationships with all partners</li> <li>• Over sight of current ASC budget</li> <li>• Demonstrate professional demeaner in behaviour, appearance, and oral, written and electronic communications</li> </ul>

### 3. Role of Social Workers in the IASCC team

Key Activities	<ul style="list-style-type: none"> <li>• Social workers to undertake appropriate and proportionate Care Act assessments.</li> <li>• To work within legal frameworks identified.</li> </ul>
Key Competencies	<ul style="list-style-type: none"> <li>• Solid communication and interpersonal skills.</li> <li>• Assess needs and circumstances.</li> <li>• Support, lobby and advocate.</li> <li>• Manage risk and risk assessments.</li> <li>• Be accountable and engage in effective supervision and PPM.</li> <li>• Critical self-reflective practice.</li> <li>• Engage in career learning.</li> <li>• Understanding of and commitment to social work values and ethics.</li> <li>• Demonstrate professional demeanour in behaviour, appearance, and oral, written and electronic communication.</li> </ul>
Key Outcomes	<ul style="list-style-type: none"> <li>• Manage a varied and complex caseload in line with legislative requirements, for example, The Care Act, Mental Capacity Act, Human Rights Act and the Data Protection Act.</li> <li>• To undertake the full range of tasks associated with Assessment, Independence Planning and service reviews. The needs assessment should be holistic,</li> </ul>

	<p>person centred and include risk assessments and considerations of mental capacity.</p> <ul style="list-style-type: none"> <li>• To develop and implement outcome focussed Independence Plans including Risk Management Plans.</li> <li>• To contribute to Section 42 Adult Abuse Enquiries ensuring that any suspected abuse of vulnerable adults is reported in accordance with the SHIP Multi Agency Safeguarding Adults Policy and Procedure.</li> <li>• Offer information on a range of services being offered on the Island, including those offered by the Third Sector, Local Communities and other commissioned services. To submit Assessments and Independence Plans for Management/Budget approval and this can include preparing submissions for the funding panel and presenting cases if required. The aim is to ensure the appropriate and effective use of resources.</li> <li>• To identify and refer individuals who may require an assessment to determine eligibility for Continuing Health Care.</li> <li>• To participate in supervision and to maintain a responsibility for continuous professional development.</li> </ul>
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#### 4. Role of Assistant Social Worker in the IASCC team

Key Activities	<ul style="list-style-type: none"> <li>• Assistant Social Workers to undertake appropriate and proportionate Care Act assessments.</li> </ul>
Key Competencies	<ul style="list-style-type: none"> <li>• Demonstrate professional demeanour in behaviour, appearance, and oral, written and electronic communication. <ul style="list-style-type: none"> <li>• Solid communication and interpersonal skills.</li> <li>• Assess needs and circumstances.</li> <li>• Support, lobby and advocate.</li> <li>• Manage risk and risk assessments.</li> <li>• Be accountable and engage in effective supervision and Personal Performance Management.</li> <li>• Critical self-reflective practice.</li> <li>• Engage in career learning.</li> </ul> </li> </ul>
Key Outcomes	<ul style="list-style-type: none"> <li>• Manage a varied and complex caseload in line with legislative requirements, for example, The Care Act, Mental Capacity Act, Human Rights Act, Safeguarding and the Data Protection Act.</li> <li>• To undertake the full range of tasks associated with Assessment, Independence Planning and service reviews. The needs assessment should be holistic, person centred and include risk assessments and considerations of mental capacity.</li> <li>• To develop and implement outcome focussed Independence Plans including Risk Management Plans. To contribute to Section 42 Adult Abuse Enquiries ensuring that any suspected abuse of vulnerable adults is reported in accordance with the</li> </ul>

	<p>SHIP Multi Agency Safeguarding Adults Policy and Procedure.</p> <ul style="list-style-type: none"><li>• To be the lead enquiry officer in sec 42 safeguarding enquiries.</li><li>• Offer information on a range of services being offered on the Island, including those offered by the Third Sector, Local Communities and other commissioned services.</li><li>• To submit Assessments and Care Plans for Management/Budget approval and this can include preparing submissions for the funding panel and presenting cases if required. The aim is to ensure the appropriate and effective use of resources.</li><li>• To identify and refer individuals who may require an assessment to determine eligibility for Continuing Health Care.</li><li>• To participate in supervision and to maintain responsibility for continuous professional development.</li></ul>
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