



Cancellation of the Household Waste Subscription Service Terms and Conditions

Terms and Condition of Service

1. Refunds for service cancellations will not be given.
2. Any additional queries to be reported to the Council via 01983 823777 or via email to waste.contract@iow.gov.uk and will be managed in accordance with the Councils processes.
3. The data collected in this form may be sent to the following: Amey integrated service, Revenue and Benefits and other council services and providers
4. Criteria for proof of cessation of trading:
 - Documentation showing recent sale of the property.
 - Documentation showing rental lease of property.
 - Proof of un-subscribing from relevant advertising websites.
5. Once cancelation has been confirmed, if the resident wishes to re-subscribe to the council's household waste collection service. A new subscription must be purchased; cancelled subscriptions cannot be reinstated.
6. Cancellation will result in collections being terminated and Isle of Wight Council's waste receptacles being removed within 14 working days of the completion of this form.