

COVID19 Care Home Support > Implementation Status

Local Authority: Isle of Wight

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Total number of CQC registered care homes in your area: 73

Please submit local plans (covering letter and this template) to CareandReform2@communities.gov.uk by 29 May

Complete

*Please enter the number of registered Care Homes in your local area, where the corresponding action or support is in place

Key COVID19 Support Actions for Care Homes	*Number of Care Homes (Please see note above)	Would additional support be helpful to progress implementation further? (Yes/No) If Yes, please offer a brief description of the type of support that would be helpful	Please indicate any issues that you would like to highlight (optional)
Focus 1: Infection prevention and control measures			
1. Ability to isolate residents within their own care homes 1)	65	No	In early April 2020 we surveyed all local care homes in order to ascertain their ability to isolate vulnerable residents. this revealed that 11 care homes identified to us that they would find it difficult to isolate people due to shared rooms (in the vast majority of cases occupied by married couples). we have worked with providers to reduce this to only one home with a remaining challenge and we continue to work with them to mitigate the risk. Challenges: to isolation largely relate to inability to isolate people who are mobile with complex dementia care and support needs. As a consequence we have worked with local providers to develop a best practice guideline for supporting this particular group of residents. this has been issued to all care homes.
1. Actions to restrict staff movement between care homes 2)	70	No	Most of our local care homes are run as single service entities; on 24 (of 73 total) are in the ownership of companies who own more than one home. the risk of staff moving is therefore not as great on the Island as elsewhere. we know that as of 28 May 2020 only 3 homes are reporting that they are unable to restrict movement of staff. As the vast majority of our care homes are small family run businesses they have been able to access statutory sick pay for their staff and have been doing so.
1. Paying staff full wages while isolating following a positive test 3)	39	No	
Section complete			
Focus 2: Testing			
2. Registration on the government's testing portal 1)	46	Yes	Bespoke advice and guidance to the providers who have not already accessed the portal because they believe that there is no purpose in them doing so as (a) they have not staff or residents who are symptomatic and (b) they have received negative feedback from those providers who have registered about the value of doing so.
2. Access to COVID 19 test kits for all residents and asymptomatic staff 2)	25	Yes	Clarity around the testing options for local care homes for both staff and residents who are symptomatic and asymptomatic
2. Testing of all residents discharged from hospital to care homes 3)	54	No	We are actively working with providers to encourage registration (e.g. information as to how to register, use of central government collaterals in terms of messaging, send individual emails to all RM's and providers who are not registered and telephone calls to all RM's and providers to encourage registration. some of our providers remain unregistered. The national care home testing portal is not working effectively for local providers. There is limited or no access to testing through this route and a lack of clarity around expectation. We have submitted, through the Director of Public Health, information in relation to prioritisation for testing. to date we are unaware of how this impact on testing being made available from the portal and to our best knowledge has not resulted in them receiving the tests that they so urgently need
Section complete			
Focus 3: Personal Protective Equipment (PPE) and Clinical Equipment			
3. Access to sufficient PPE to meet needs 1)	72	No	We have actively and effectively supported out care home to obtain necessary supplies of PPE. To date 52 residential providers have made 123 requests for PPE supply. All of which have been delivered within hours of the request (7 days a week). We have provided 165,764 items of PPE to care homes since 7th April. In addition to the LRF stock, the council has offered its own PPE supplies to be purchased at cost if providers cannot obtain through their usual supply chains (thereby passporting savings direct to providers)
3. Access to medical equipment needed for Covid19 2)	57	No	A number of providers have indicated that they are unclear as to what this question is referring to as part of their capacity tracker return. we are working with local care homes to understand the issue and may request regional support in relation to this in due course.
Section complete			
Focus 4: Workforce support			
4. Access to training in the use of PPE from clinical or Public Health teams 1)	73	No	
4. Access to training on use of key medical equipment needed for COVID19 2)	59	No	A number of providers have indicated that they are unclear as to what this question is referring to as part of their capacity tracker return. we are working with local care homes to understand the issue and may request regional support in relation to this in due course
4. Access to additional capacity including from locally coordinated returning healthcare professionals or volunteers 3)	47	No	We have worked closely with our local NHS colleagues who have already, on 2 occasions, facilitated the supply of nurses to nursing homes experiencing temporary but near complete absence of their own nursing staff. However, it has been unclear locally as to how care homes can access the locally coordinated returning healthcare professionals or volunteers.
Section complete			
Focus 5: Clinical support			
5. Named Clinical Lead in place for support and guidance 1)	57	No	Further information in relation to clinical leads is being disseminated by the Isle of Wight Clinical Commissioning Group to support the understanding and awareness of providers in this area
5. Access to mutual aid offer (primary and community health support) 2)	67	No	
Section complete			