



Waste Generated From B&B's Using Under 50% of the Property for Guest Accommodation or Less Terms and Conditions

Terms and Conditions of Service

1. The household waste collection subscription service is for properties that have less than 50% of the property used for accommodation. Collections will be weekly and adhere to the domestic waste collection schedule: <https://www.iwight.com/wasteday>
2. There will be no refunds issued for service cancellations.
3. Change of details may result in a £20 administration charge, for more information or for any queries surrounding this please contact the Isle of Wight Council Waste and Recycling Management Team directly.
4. Properties will be provided with or continue to use the currently provided waste receptacles consisting of 1x 240L Recycling Bin, 1x 140L Residual bin and 1x Food Caddy or Gull Sacks of the same capacity. An additional Recycling Bin can be provided on request; additional recycling can also be placed out on collection day in clear bags.
5. Subscription Fees are subject to change, changes will be informed to residents via www.iwight.com/waste or the email address associated with their subscription.
6. Subscriptions will initially run from July 1st 2019 to March 31st 2020. After this date, annual subscriptions can be purchased online or via The Isle of Wight Council Contact Centre. The annual subscription will run from April 1st of any given year to March 31st of the following year.
7. Revenues and Benefits may contact you in relation to the information provided to check or determine accurate rating, if applicable - It may be provided to confirm if the property should be in CT or NDR list.
8. The data collected in this form may be sent to the following: Amey integrated service, Revenue and Benefits and other council services and providers.
9. Bins must be presented kerbside on the day of collection by 7am, unless the collection plus subscription has been purchased.
10. Bins must only be used for the correct purpose; contaminated bins will not be emptied, and no refunds will be issued.
11. Missed collections will only be returned for if a genuine missed collection has occurred and the above conditions have been met.
12. Any additional queries to be reported to the Isle of Wight Council via the Isle of Wight Council Contact Centre or via email to waste.contract@iow.gov.uk and will be managed in accordance with the Isle of Wight Councils processes.
13. Please note you are under no obligation to subscribe to this service; other licenced waste carriers are available.

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1. The data collected in this form may be sent to the following: Amey integrated service, Revenue and Benefits and other council services and providers.
2. By completing this form your property will be removed from the household waste collection service as it is deemed a commercial property.
3. By selecting 'YES' you agree for Amey to contact you to provide a commercial quote, you agree for data to be shared with Amey. Please note you are under no obligation to accept this quotation; other registered waste carriers are available, but must be contacted by the user directly. Quotes provided by Amey will be provided within 14 working days of quote request and Amey will contact you via email or telephone within this time period.
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