

## Cancellation of the household waste subscription service for Bed and Breakfast and holiday lets terms and conditions.

1. Refunds for service cancellations will not be given.

2. Any questions to be reported to the council by calling 01983 823777 or by email to waste.contract@iow.gov.uk. It will be managed in accordance with the council's processes.

3. The data collected in this form may be sent to the following: Isle of Wight Council Waste Service Provider Revenue and Benefits and other council services and providers.

4. Criteria for proof of cessation of trading:

- documentation showing recent sale of the property
- documentation showing rental lease of property
- proof of unsubscribing from relevant advertising websites.

5. Once cancellation has been confirmed, if the resident wishes to resubscribe to the council's household waste collection service, a new subscription must be purchased. Cancelled subscriptions cannot be reinstated.

6. Cancellation will result in collections being stopped and Isle of Wight Council's waste containers being removed within 14 working days of the completion of this form.