

# Waste from Bed and Breakfast properties using under 50 percent of the property for guest accommodation terms and conditions.

1. The household waste collection subscription service is for properties that have less than 50 per cent of the property used for accommodation. Collections will be weekly and adhere to the domestic waste collection schedule.
2. There will be no refunds issued for service cancellations.
3. Change of details may result in a £20 administration charge. For more information or for any question about this, contact [waste.contract@iow.gov.uk](mailto:waste.contract@iow.gov.uk) or call 01983 823777.
4. Properties will be provided with or continue to use the current waste containers consisting of 1x 240L recycling bin, 1x 140L residual bin and 1x food caddy or reusable sacks of the same capacity. An additional recycling bin can be provided on request. Extra recycling can also be placed out on collection day in clear bags.
5. Subscription fees are subject to change. Fees and charges can be found on our website or will be communicated via the email address associated with your subscription.
6. Yearly subscriptions can be purchased online or by contacting the council contact centre. The yearly subscription will run from April 1 of any given year to March 31 of the following year.
7. Revenues and Benefits may contact you in relation to the information provided to check or determine accurate rating, if applicable - It may be provided to confirm if the property should be in Council Tax or Non-Domestic Rates list.
8. The data collected in this form may be sent to the following: Isle of wight Council waste service provider, Revenue and Benefits and other council services and providers.
9. Bins must be presented kerbside on the day of collection by 7am, unless the collection plus subscription has been purchased.
10. Bins must only be used for the correct purpose. Contaminated bins will not be emptied, and no refunds will be issued.
11. Missed collections will only be returned for if a genuine missed collection has occurred and the above conditions have been met.

12. Any additional queries to be reported to the Isle of Wight Council by the contact centre or by email to [waste.contract@iow.gov.uk](mailto:waste.contract@iow.gov.uk). It will be managed in accordance with the Isle of Wight Councils processes.

13. You are under no obligation to subscribe to this service; other licenced waste carriers are available.

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1. The data collected in this form may be sent to the following: Isle of Wight Council waste service provider, Revenue and Benefits and other council services and providers.

2. By completing this form your property will be removed from the household waste collection service as it is deemed a commercial property.

3. By selecting 'yes' you agree for the Isle of Wight Council's waste service provider to contact you to provide a commercial quote, you agree for data to be shared with Isle of Wight Council waste service provider. Please note you are under no obligation to accept this quotation; other registered waste carriers are available but must be contacted by the user directly. Quotes provided by Isle of Wight Council waste service provider will be provided within 14 working days of quote request and they will contact you via email or telephone within this time period.

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