Reablement Services

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| Name of Manager | Kelly Ross – The AdelaideJohn Edwards / Agnes Field – The GouldingsMartin Garbett – Community Reablement & Outreach |
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1. Role of the Team

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| Key Activities | * The reablement service provides short term personal care services in either a bed based or a community setting for people in their own homes.
* The services employ a range of people fulfilling roles such as Managers, Senior Support Workers, Reablement Leaders, response Co-ordinators, Occupational Therapists, Physio-therapists, Support Workers, Domestic Assistants, Cooks and Handy Persons.
* The team undertake assessments, complete and review care / goal plans, provide personal care, undertake domestic duties, administer medication, complete daily records, speak with doctors and nurses and work closely with people and their families to provide a high quality service.
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| Key Outcomes | * The service is for up to six consecutive weeks with an objective to support a person to optimal independence.
* Support is always provided with the person rather than for the person.
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| Key Service Users | * Older people;
* People discharged form hospital and in need of short term support to regain independence.
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1. Role of Assistant Managers in Reablement team

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| Oversight of Practice | * Line manging a team of staff
* Being the duty manager of a care home or community service
* Dealing with relatives and professionals
* Taking referrals and completing care documentation
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| Carrying Limited Caseload | * Supporting the Registered Manager with the flow of people through the service.
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| Supervision of Staff | Supervision is a combination of Appraisal, target setting, formal supervision and workplace observations of direct reports following the formats and documents provided by the service. |
| Key Competencies | * Assessment skills
* Leadership skills
* Ability to work with others for the benefit of the people we support
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1. Role of Reablement Leaders in the team

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| Key Activities | * Assessing & Reviewing packages of care
* Supporting with flow through the service
* Setting goals with people
* Risk assessing
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| Key Competencies | * Assessment & Reviewing skills
* IT skills
* Ability to work with others for the benefit of people we support.
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| Key Outcomes | * People supported to optimise their independence. Managing risks.
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1. Role of Support Workers in team

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| Key Activities | * Providing personal care and support to people in a way that encourages and optimises their independence
* Working in a care home environment or lone working in the community
* Supporting people with medication administration or routines
* Completing accurate records
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| Key Competencies | * Sensitive to the needs of people using the service.
* To have a do with rather than do for approach
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| Key Outcomes | * People supported to optimise their independence. Managing risks
* Reporting concerns
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