Reablement Services

|  |  |  |
| --- | --- | --- |
| Name of Manager | Kelly Ross – The Adelaide  John Edwards / Agnes Field – The Gouldings  Martin Garbett – Community Reablement & Outreach | |
| Manager’s Contact Details | [John.Edwards@iow.gov.uk](mailto:John.Edwards@iow.gov.uk)  [Agnes.Field@iow.gov.uk](mailto:Agnes.Field@iow.gov.uk)  [Martin.Garbett@iow.gov.uk](mailto:Martin.Garbett@iow.gov.uk)  [Kelly.Ross@iow.gov.uk](mailto:Kelly.Ross@iow.gov.uk) | Telephone No:  01983 752135 (Gouldings)  01983 823320 (CR & O)  01983 568621 (Adelaide) |

1. Role of the Team

|  |  |
| --- | --- |
| Key Activities | * The reablement service provides short term personal care services in either a bed based or a community setting for people in their own homes. * The services employ a range of people fulfilling roles such as Managers, Senior Support Workers, Reablement Leaders, response Co-ordinators, Occupational Therapists, Physio-therapists, Support Workers, Domestic Assistants, Cooks and Handy Persons. * The team undertake assessments, complete and review care / goal plans, provide personal care, undertake domestic duties, administer medication, complete daily records, speak with doctors and nurses and work closely with people and their families to provide a high quality service. |
| Key Outcomes | * The service is for up to six consecutive weeks with an objective to support a person to optimal independence. * Support is always provided with the person rather than for the person. |
| Key Service Users | * Older people; * People discharged form hospital and in need of short term support to regain independence. |

1. Role of Assistant Managers in Reablement team

|  |  |
| --- | --- |
| Oversight of Practice | * Line manging a team of staff * Being the duty manager of a care home or community service * Dealing with relatives and professionals * Taking referrals and completing care documentation |
| Carrying Limited Caseload | * Supporting the Registered Manager with the flow of people through the service. |
| Supervision of Staff | Supervision is a combination of Appraisal, target setting, formal supervision and workplace observations of direct reports following the formats and documents provided by the service. |
| Key Competencies | * Assessment skills * Leadership skills * Ability to work with others for the benefit of the people we support |

1. Role of Reablement Leaders in the team

|  |  |
| --- | --- |
| Key Activities | * Assessing & Reviewing packages of care * Supporting with flow through the service * Setting goals with people * Risk assessing |
| Key Competencies | * Assessment & Reviewing skills * IT skills * Ability to work with others for the benefit of people we support. |
| Key Outcomes | * People supported to optimise their independence. Managing risks. |

1. Role of Support Workers in team

|  |  |
| --- | --- |
| Key Activities | * Providing personal care and support to people in a way that encourages and optimises their independence * Working in a care home environment or lone working in the community * Supporting people with medication administration or routines * Completing accurate records |
| Key Competencies | * Sensitive to the needs of people using the service. * To have a do with rather than do for approach |
| Key Outcomes | * People supported to optimise their independence. Managing risks * Reporting concerns |