

Accessibility

How can we help?

We welcome people with disabilities and our staff will do all they can to ensure you enjoy your visit. If you need additional assistance staff are happy to help. You are welcome to bring a friend or helper with you.

Parking

The Record Office has nine spaces for the use of customers. If you wish to reserve one of these spaces please contact us in advance on 01983 823820 or record.office@iow.gov.uk.

Our building

The Record Office is located on a hill, and there are four steps with a handrail from the road to the front door, and unfortunately no ramp is available. The doorframe is too narrow for most wheelchairs. An alternative staff entrance is available with fewer steps. Please contact us in advance if you wish to use this entrance.

There are no automatic doors in the building

There are multiple level changes within the building.

There are no accessible toilets at the Record Office. The nearest accessible toilets are 400m away.

Magnification glasses are available in the searchroom

Guide dogs and assistance dogs welcome.