Isle of Wight Areas to improve and What has worked well template

LOCAL OFFER

Areas to improve – list the areas	How could they be improved/what should be considered
Managing expectations	Communication strategy needs to underline the critical changes being addressed and the ability to empower parents and young people to influence the commissioning of provision rather than providing more.
Ensuring ownership by parents/children/young people given the short timeframe for developing the Local Offer	Set up further task and finish groups within the Local offer working group to secure wider parental/children/young people's participation
Resource for website development	Involvement of IT and web colleagues from outset with the ability to provide an ethos of coproduction
	Financial resource identified to support commissioning if required
Information going out to providers/parents on the Local Offer	Better communication strategy encompassing provider and parent views
Advertising the Local Offer to all – providers, parents, children and young people	Better communication strategy clearly identifying launch dates with media coverage use of Council Facebook Web Site, FIZ (Catherine Hall), Short Breaks, credit card to advertise SEND Reforms with links to Local Offer etc

What has worked well	Why has this worked well?
Multi Agency/Partnership Working	Key providers from Education, Social Care, Health (CCG, Public Health) regularly attend the Local Offer work stream Impact: • Agreed template for the schools Special Education Needs information
	 (99% completed) All ECHP documentation on line
	EHCP Transfer document on line

Parental Engagement	 Education pathways on line from 0-25 Children Social Care, Transition Service and Adult Social Care services on line with agreed eligibility criteria for personal budgets SEND, Adult, Health Health - Universal Offer and Targeted offer on line Parents regularly attend the Local Offer
	 workstream, this includes parent Voice IW and Parent Partnership Impact: Support setting the milestones and
	 developing the Action Plan Support on self-evaluation and QA Collecting the parent voice and young people voice
Working to deadlines	Clear plans linked from the local offer workstream to the implementation board. Clear activities linked to timelines with accountability:
	 Local Offer Implementation Project plan Local Offer Implementation Action
	plan
	Content plan for Local OfferOverview of Local Offer Web Pages
	 Impact: All targets met LO launched on 1st Sept 2014 Phase 1, 2 and 3 completed Revamped LO launched in March 2015
Local Offer workstream – co-production	The group acted as a steering group taking responsibility for their actions. Good sense of co-ownership. Well attended meetings with a willingness to work in a co-productive way.