

# Isle of Wight Council CHILDREN'S SERVICES LOCAL OFFER GUIDELINES 2018 - 2021

Local Offer Guidelines November 2016 V8



# **Document Information**

Title: Status:	Children's Services Local Offer Guidelines Final
Current Version:	V10
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Consultation:	<ul> <li>June 2014 – December 2014 and ongoing <ul> <li>Schools including parents</li> <li>Via the school newsletter to parents</li> <li>Via the school newsletter to those with a disability</li> <li>Via the school newsletter to children and young people with impairments</li> </ul> </li> <li>Chair of Governors</li> <li>Elected members</li> <li>Children's centres</li> <li>Pre-school providers</li> <li>Dioceses</li> <li>Partner agencies e.g. Parents Voice IW</li> <li>Other professionals e.g. Parent Partnership, recognised trade union</li> <li>Local charities who work with disabled young children</li> </ul>
Approved by: Approval Date:	Director of Children's Services April 2015
Review Frequency: Next Review:	Refreshed every one year March 2019

Version History		
Version	Date	Description
V3	May 2015	Approved
V4	June 2015	Approved
V5	July 2015	Approved
V6	September 2015	Approved
V7	January 2016	Approved
V8	November 2016	Approved
V9.1	October 2021	Approved



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### 1. Introduction

The Local Offer is designed to respond to concerns from parents and others that they find it hard to access information about what support is available for children and young people with Special Educational Needs and Disabilities (SEND).

The Local Offer has two key purposes:

a) To provide clear, comprehensive and accessible information about the provision available; and

*b)* To make provision more responsive to local needs and aspirations by directly involving children and young people with SEND, parent carers, and service providers in its development and review.

## 2. What is the Local Offer?

The Local Offer is published as part of the SEND reforms under the Children and Families Bill.

## Act and Supporting Documents (Last updated March 2015)

Act, Regulations and Code of Practice							
Children and	Special Educational	Information on the Local	Updated SEND				
Families Act 2014	Needs and Disability	Offer is contained in the	Transitional				
(Section 30 – Local	(SEND) Regulations 2014	updated SEND Code of	Guidance(March 2015)				
Öffer)		Practice (January 2015)					

#### The Local Offer will:

- Give you information about education, health and care services
- o Give you information about leisure activities and support groups
- o Hold all the information in one place
- Be clear, comprehensive and accessible
- Make service provision more responsive to local needs and aspirations
- Be developed and reviewed with service providers and service users

## 3. Who is it for?

#### The Local Offer is for:

- Children and young people with SEN and/or disabilities (SEND)
- Children and young people from birth to 25 years
- Their parents and carers
- Practitioners and professionals



## 4. How We Can Help

The Isle of Wight Special Educational Need and Disabilities (SEND) Local Offer has been written as a practical guide that gives details of the public services that are available within the area, covering:

- Education: e.g. nurseries, playgroups, schools and colleges as well as support services like educational psychologists, early years SEND and targeted support
- Health: e.g. GPs, school nurses, health visitors, paediatricians, school and therapists
- Social care: e.g. respite services and children's disability services.

It should also enable you to find out what support and services are available in the voluntary and private sectors, for example from charities and disability groups, nurseries, youth clubs etc, both in your immediate area and across the island.

Leisure time is something we all value and the IW Local Offer aims to highlight opportunities for children and young people who have Special Educational Needs and Disabilities (SEND) to engage in a broad range of activities, from cinema screenings for children with specific needs, to evening clubs like Cubs/Scouts or Brownies to short breaks and specific events offered during the school holidays. Additional information will be available for young adults.

The Local Offer is intended to help you make informed choices about things that are important to you, such as:

- Options on where to live
- Transport
- Social activities
- Options after Yr. 11 continuing your education, apprenticeships, supported employment etc.
- Making the transition from services provided for children to those for adults

The IW Local Offer is intended to be much more than just a directory. Its aim is to help you find the material that you are looking for or to sign post you to somebody who can provide you with additional information or answer any questions that you might have.

It is also a resource that individuals, groups or organisations can draw on in the work that they do in supporting children, young people and their families, by highlighting other advice, resources, or services that may be accessed.

Most importantly the Local Offer is intended for you and will be shaped by you. If you have comments or feedback you want to give us on what is or is not included then please <u>click here</u> to send us a message.

As well as telling us how we can improve the content of the SEND Local Offer, we also want to know how easy you find the site to navigate and search for what you like, and what you are not so keen on? You can do this by using the star rating feedback facility on each page. This



enables you to provide comments and feedback on specific services and provision that you or your family have accessed. This Local Offer will evolve and develop over time and we want to make sure we do not lose the elements that work for you and improve it so it becomes more and more helpful for parents and carers.

## 5. Guidelines

To help you use the IW Local Offer site and get the best out of it we have provided these guidelines which we hope you will find useful.

#### a) Getting started

Local Offer site can be found by using any search engine i.e. Google. By entering "Isle of Wight Local Offer" this will take you to the opening page <a href="http://www.iwight.com/localoffer">www.iwight.com/localoffer</a>

The opening page will look like this:

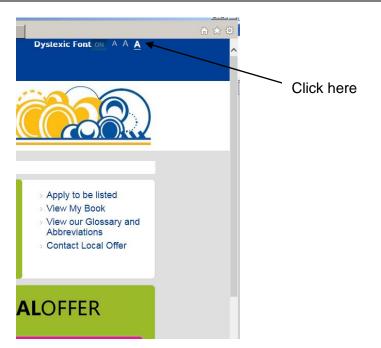


#### b) Supporting your needs

#### Altering the font size

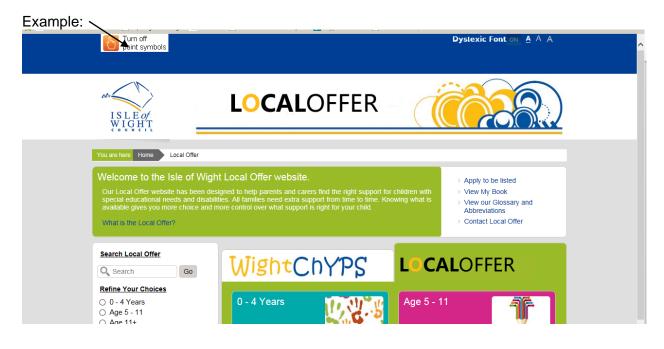
The font size can be quickly and easily altered by moving the cursor over the AAA symbols on the top right of the screen:





#### Symbols

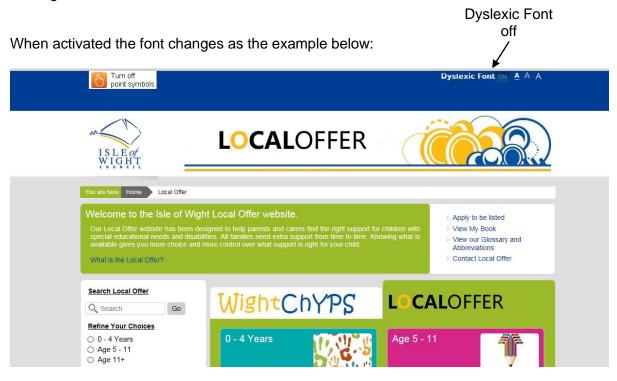
If you require the words to be converted to symbols make sure the "Turn on point symbols" icon is on, then hold the cursor over a word this will automatically bring up the appropriate symbol. To stop using this function move the cursor away from the word or turn off point symbols



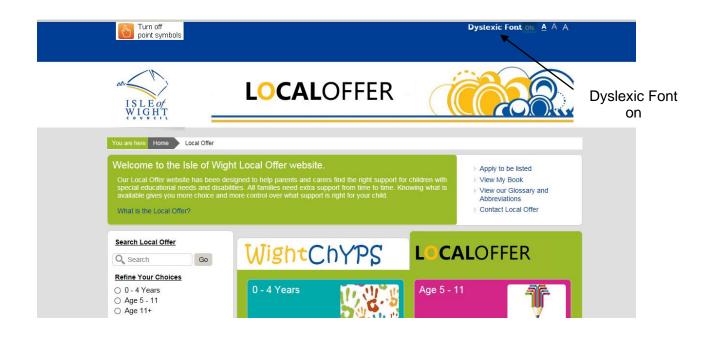


#### **Dyslexic Font**

There is an icon at the top of each page which enables you to convert the font into an easy read format if you are suffering from dyslexia. This font can be turned off or on as reqired by clicking on the icon The icon looks like this:



When activated the font changes as the example below:





#### Hear text read aloud with Narrator

Narrator reads text on your PC screen aloud and describes events, such as notifications or calendar appointments, so you can use your PC without a display.

To start or stop Narrator, press the **Windows logo key** + **Ctrl** + **Enter**. To see all Narrator commands, press **Caps Lock** + **F1** after you open Narrator. If your device has a touchscreen, tap it three times with four fingers.

For more information **Click here** 



#### **Events Calendar**

The events calander allows anyone to add an event to the councils calander this includes outside bodies. The events are added via the "Community Events" section and will need the user to creat an account and can be found here:



When you click on the "Events Calander" you will see a screen as below, to add an event click on "Add Your Community Event" this will take you to your acount or allow you to creat one.

2016		2017											
Vov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct		
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listed.

#### Add a Service

The Local Offer contains a numer of local and national providers that offer services to young people. This allows you to add your service. Once your service is listed you can then add/modify as approprite and include your logo. You will need to log onto our system and create an account as follows:

point symbols	Dystexic Font ON A A
ISLE OF WIGHT	Localoffer
Our Local Offer website has be special educational needs and	Wight Local Offer website.       > Apply to be listed         en designed to help parents and carers find the right support for children with disabilities. All families need extra support from time to time. Knowing what is and more control over what support is right for your child.       > View M Book         > View our clossary and Abbreviations       > Contact Loca Offer
Search Local Offer Search Go Refine Your Choices O - 4 Years Age 5 - 11 Age 11+	WightChYPS       Localoffer         0-4 Years       Age 5-11
	Click here to apply to be

Once you have clicked to apply to be listed you will then need to create an account by clicking

A-2	of Services:       A B C D E F G H I J K L M N O P Q R S T U V W X Y Z       Search the site       Search         Auverage       Star D E F G H I J K L M N O P Q R S T U V W X Y Z       Search the site       Search         ISLE OF       WIGHT       Resident Services       Business Services       Visitor Services       Your Council	here.
	le use Cookies - <u>View our policy   Doo't show again</u> ou are here Home Council Iw Forms Form Local Office - Request to be Listed	
	To be able to complete this form you must have created a 'My Account'. You can then submit the form straight away or you can save the form and then complete and submit it at a later date. You can also review any forms you have already submitted, and print a copy, as well as saving and updating your contact details. If you have already registered please log in below, otherwise please sign up for a My account. Existing users click to login.	
	New users click to signup.	



W I G H	T Resident Services Busi	ness Services Visito		Your Council
We use Cookie	s - <u>View our policy</u>   <u>Don't show again</u>			
You are here H	ome Council My Account Signup			
Sign L	Jp to My Account			
	gure your MyAccount Experience it's important	to identify your customer type.		
Thease select	Individual			
Type of acc				
Proceed	to registration			
Already Reg	istered?			
Click	<u>here to login</u> <u>here to reset your password</u> <u>sked Questions</u> <u>Jser Guide</u>			
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Complete the registration form and continue to the next step.



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Surname Island Resident	Local Offer  Thompson HouseSandyLane , , PO30 3NA Change Address		
E-Mail	iwlocaloffer@iow.ggv.uk		
Confirm E-Mail	iwlocaloffer@jew.gov.uk		
An activation email will be sent to the above addr			
Enter your login password			
Password			
Confirm Password			
Please read the Terms and conditions			
Have read and accept the terms and conditions	•Yes ONo		
Continue Registration			
Frequently Asked Questions MyAccount User Guide			



ISLE of WIGHT Resident Services Business Services	Visitor Services	Your Council	
You are here Home Council My Account Signup			
Sign Up to My Account			
Verify your email address			
Nearly done. You now need to verify your email address			
An activation e-mail has been sent to iwlocaloffer@iow.gov.uk			
Please check your inbox for this email, you will need to find it and click on the act	ivation link to activate your new	account	
If you can not find the email, click here to resend the activation email			
Frequently Asked Questions MyAccount User Guide			

Once the registration from has been completed you will need to verify your email address, an email will be sent to the email address you have supplied during the registration process. If you cannot find the email, please click here to resend the activation email.

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Please click this link to activate your account https://www.iwight.com/MyAccount/Activate					
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Please click here to login					
			Sign Up		
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	WIGHT
	COUNCIL

Your name and contact details	Add your details an	d t
Please note: these details are r		<u> </u>
Contact - Full Name	Llocal Offer	
Telephon		
Emai	i [wlocaloffer@iow.gov.uk	
Your Address		
House Name	Thompson House	
Stree	t Sandy Lane	
Town		
Count	y	
Postcod	e PO30 3NA .	
	Please Save your form data regularly Page 2 of 8	

	I Offer - Request to be Liste	ed		wish to be The informati
Service Details				
The Information below will be displayed on our L	cal Offer website, if approved			enter on this
Service Contact Name			•	will appear Local Offer
Contact Telephone			*	click next.
Contact Email			ź	
Website Address, or FaceBook link				
Service Address				
House Name or Number				
Street				
Town				
County		/		
Postcode				



are here Home	Council Iwforms Form	1				
	Loc	al Offer - Request to be	Listed			
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	should provide an overview of you	yed as the first few lines on your we ir service/organisation	b entry and is only dispalyed in lis	sts i.e. a summary	can	
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needs/facilities (4000 chars ma	It can also contain links to other v ax)	ayed to your customers, including d rebsites if appropriate t, or upload a formatte <u>d decemption</u>		with additional	also	natted text be uploade DF by clic
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	Local Offer - Request to be Listed		r
Does your service have any of the follow Please tick as appropriate (not displayed	ving support for young people with additional neeeds/requirements d on the website)		
Accessibility to your service	Communication Alds/symbols Hearing Loop Disabled Access Accessible toilets BEN trained/experienced staff Lift Access		Please click on all of the boxes that apply to your service.
All Age Ranges	O Yes O No	-	
Are there out involved	O ves O No	-	
Opening Hours			
Hours and Minutes • Use the 12 hour clock with minute • A full stop should be used to sep • am and pm should not be separat • Midday is pm Le. 12.00pm	ted from the time e, best practice is to avoid the use of 12.00em, and to use the minutes either side - 4.00em		
Open Monday	O Yes O No	-	
Open Tuesday	O Yes O No		To add the opening times of your service please click here.
Open Wednesday	O Yes O No	-	piease click liefe.
Open Thursday	O Yes O No	-	
Open Friday	O Yes O No	-	
Open Bafurday	O Yes O No	-	
Open Sunday	O Yes O No	-	
Please select the preferred sections you mediated process	would like your service to appear under. Your chosen sections may be changed as part of the		
Bections	0 - 4 Years     Age 5 - 11     Age 11+     Gramma Lin 16-25     Bodid Care     Health Care     Information Support and Advice     Learning and Development     Escue Solucation Need Support Service     Lessure Activities     Local Offer Support and Feedback     Bond Breads		By clicking in these boxes you can choose which sections you would like your service to appear in.

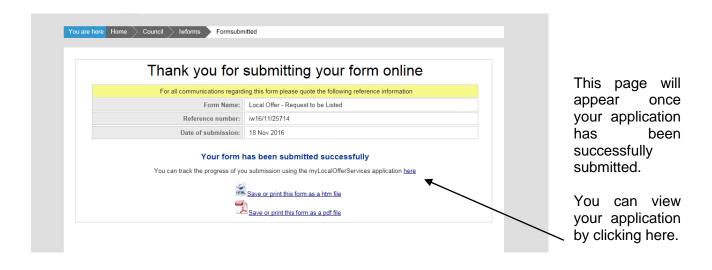


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By ticking yes	s to the above, you are giving us p	ermission to upload th	e above image o	onto the Local Offer a	nd that you hold the	e copyright	
	S	Page 6	of 8				
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Local Offer - Request to be Listed	
Data Protection Act 1998	
Data Protection Act 1998	
This application may be monitored by the Isle of Wight Council for regulatory, quality control or crime detection purposes. Information from this application will be processed in accordance with the Data Protection Act 1998 for the purpose of processing your particular enquiry/request. The Isle of Wight Council (The Council) is the data controller. By completing this form you consent to the Council contacting you by email or nominated contact method in relation to your enquiry/request. The information consent to the Council contacting you by email or nominated contact method in relation to your enquiry/request. The information contained in this application may, in exceptional circumstances, be subject to disclosure to third parties under either the Data Protection Act 1998 or the Freedom of Information Act 2000 to the extent the law allows and in accordance with the Isle of Wight Council's Access to Information Policy. Disclosure will only be made where in all the circumstances, it would be fair to do so and in the public interest. Please note that the Council may process your information in the absence of consent for the purpose of crime prevention or detection so far as is in accordance with the Isla about services, goods or relevant issues that we believe may be of interest you. Receive Emails	If you wish to receive the information on the screen via emai please click here.
To improve the quality of other services that we provide to you the Council wishes to hold your non-sensitive personal information on a secure central database. This will enable all Council services to use this information when they are providing a service to/for you.	If you wish your non-
Your Information	sensitive information to be held by the Isle of Wight council please click here.
Please Save your form data regularly Page 7 of 8	
Save << Previous Next >>	Click next to continue

ISLE OF WIGHT
WIGHT
COUNCIL

	Local Offer - Request to be Listed	
Submitting your form		
Now you should submit your form by pres	sing the submit button below	
	Your reference number will be provided once submitted The submission date will set when submitted	To submit ye
Reference Number	NOT SUBMITTED YET	application for
Date Of Submission	NOT SUBMITTED YET	service to listed on Local Offer
Sa	Please Save your form data regularly Page 8 of 8 /e << Previous Next >> Submit	Click here



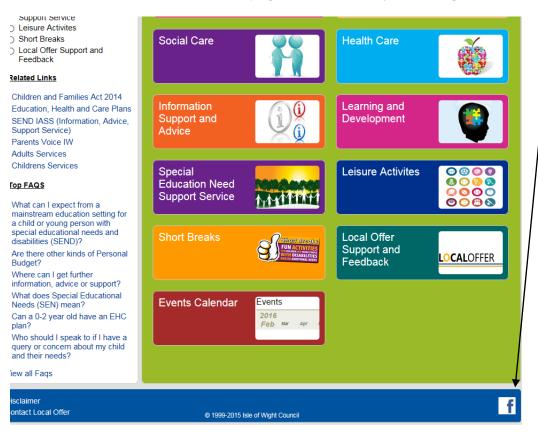
#### Apply for an EHC Needs Assessment via the EHC Hub

ISLE OF WIGHT	
Our Local Offer website has be special educational needs and	<ul> <li>Apply to be listed</li> <li>Apply to be listed</li> <li>View My Book</li> <li>View our Glossary and Abbreviations</li> <li>Contact Local Offer</li> <li>EHC-Hub/Requesting a Needs Assessment</li> </ul>
Search Local Offer Q Search Go	0 - 4 Years Age 5 - 11

Ι

Local Offer and the Family Information Zone (FIZ) Facebook page

The Local Offer and Fiz Facebook page can be view by selecting the Facebook icon





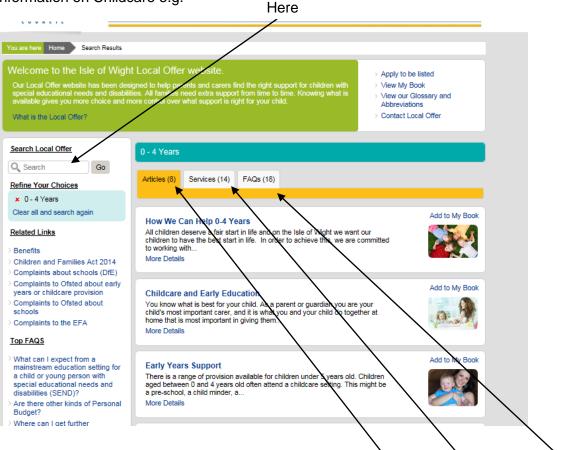
#### Selecting the information you require

The Local Offer has a menu bar down the left hand side. You can choose an area by clicking on the title i.e. 0-4 Years. This will take you to this area and you will see a screen like this:

You are here Home Search Results		
Velcome to the Isle of Wigh Our Local Offer website has been desi special educational needs and disabilit available gives you more choice and m What is the Local Offer?	t Local Offer website. igned to help parents and carers find the right support for children with ties. All families need extra support from time to time. Knowing what is nore control over what support is right for your child. > View Our Glossary and Abbreviations > Contact Local Offer	
Search Local Offer	0 - 4 Years	
C Search Go Refine Your Choices	Articles (8) Services (14) FAQs (18)	
Clear all and search again Related Links Benefits	How We Can Help 0-4 Years Add to M All children deserve a fair start in life and on the Isle of Wight we want our children to have the best start in life. In order to achieve this, we are committed to working with More Details	y Book
Children and Families Act 2014 Complaints about schools (DfE) Complaints to Ofsted about early years or childcare provision Complaints to Ofsted about schools Complaints to the EFA Top FAQS	Add to M You know what is best for your child. As a parent or guardian you are your child's most important carer, and it is what you and your child do together at home that is most important in giving them More Details	y Book
What can I expect from a mainstream education setting for a child or young person with special educational needs and disabilities (SEND)? Are there other kinds of Personal Budget?	Early Years Support       Add to M         There is a range of provision available for children under 5 years old. Children aged between 0 and 4 years old often attend a childcare setting. This might be a pre-school, a child minder, a       More Details	y Book
Where can I get further information, advice or support? Who should I speak to if I have a query or concern about my child and their needs? Who do I contact in school to find out how my child is doing?	Moving Into School       Add to M         Starting school can be an exciting time for children as they learn to cope with a wide variety of new experiences and demands. For children with special educational needs and disabilities this       More Details	y Book
Who can I turn to when I am not given the support I need? iew all Faqs	Family Centres       Add to M         Family Centres offer a range of information and services for families 0-19 and up to 25 for young people with special needs and disabilities. The support varies according to local need, but       More Details	ve in ren
	Early Years SEN Advisory Team         Add to M           The Early Years SEN (Special Educational Needs) Team is based at Thompson House in Newport on the Isle of Wight. They work in partnership with Hampshire County council and consist of a SEN         More Details	y Book



You can refine the search within this area if you need to as this area contains a number of **Articles, Service** listings and **Frequently Asked Questions** by using the "Search Local Offer" box i.e. by entering the word "Childcare" you will get a number articles which contain information on Childcare e.g.



All pages within the Local Offer contain TABs that contain **Articles, Services and Frequently Asked Questions** 

Articles – these areas provide detailed information about the category or service area e.g.

- 0-4 Years,
- Age 5-11
- Age 11+
- Growing up 16-25
- Social Care
- Health Care
- Information Support and Advice
- Learning and Development
- Special Education Need Support Service
- Leisure Activities

**Services** – these provide website links which support the Articles within the category. You can add your own service if required and more information about this can be found in section "b"

**FAQ (Frequently Asked Questions)** – These provide common questions and answers to the Articles within the category or service area and are constantly being added to.

#### c) Creating your book



You can create a personalised book of Articles and Directory listings. This is an easy process by clicking on the "Add to My Book" links. The Articles and Directory links stay in your book for about one year.

special educational needs and disabilit	gned to help parents and carers find the right support for children with ies. All families need extra support from time to time. Knowing what is ore control over what support is right for your child.	Book Glossary and	
Search Local Offer	0 - 4 Years		
Q     Search     Go       Refine Your Choices	Articles (8) Services (14) FAQs (18)	Add to My Book	Click here
Related Links Benefits Children and Families Act 2014	How We Can Help 0-4 Years All children deserve a fair start in life and on the Isle of Wight we want our children to have the best start in life. In order to achieve this, we are committed to working with More Details		to add to your book
<ul> <li>Complaints about schools (DfE)</li> <li>Complaints to Ofsted about early years or childcare provision</li> </ul>	Childcare and Early Education	Add to My Book	
<ul> <li>Complaints to Ofsted about schools</li> <li>Complaints to the EFA</li> </ul>	You know what is best for your child. As a parent or guardian you are your child's most important care; and it is what you and your child do together at home that is most important in giving them More Details.	0.3	
Top FAQS			
What can I expect from a mainstream education setting for a child or young person with special educational needs and disabilities (SEND)? Are there other kinds of Personal	Early Years Support There is a range of provision available for children under 5 years old. Children aged between 0 and 4 years old often attend a childcare setting. This might be a pre-schol, a child minder, a More Dealls	Add to My Book	
Budget? > Where can I get further			

To view your book click on the link

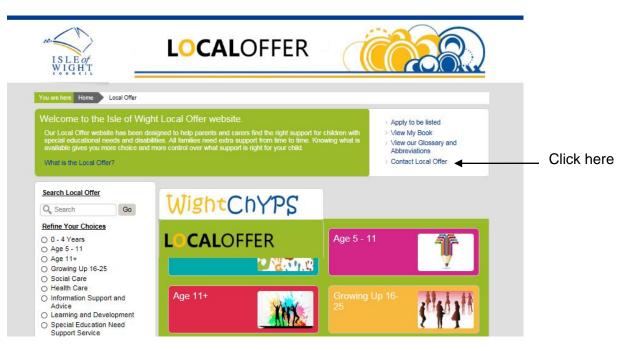
When you use the "View My Book" link you will see the Directory/Articles that you have saved. Here you can rearrange the order, delete items or print out the book.





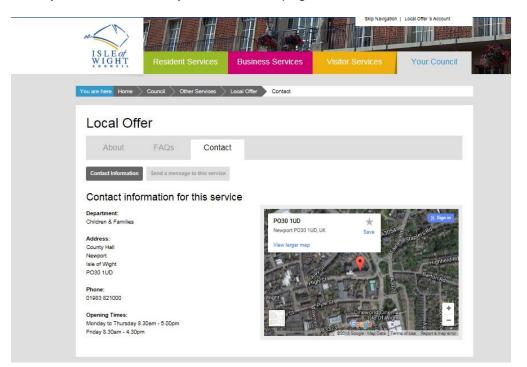
#### d) Contacting us

You may wish to contact us about a service or about the Local Offer this can be done by using the "Contact Local Offer" link which appears on the top right of the Local Offer on every page.





Once you have done this you will see the page below:



Here you will be able to contact us, send a message, make a complaint or a compliment, and submit a freedom of information request by using the TAB bars.



#### e) Rating a page and feeding back your comments

The Local Offer allows you to rate a page, or if used, the service. We value your feedback and operate a "you said we did" attitude. The Local Offer has been modified several times since its launch on September 1<sup>st</sup> 2015 from feedback from parents, children and young people.

To rate a page you will need to go to an **Article or Services** listing. As an example go to the "How We Can Help 0-4 Years" article. This will show you the average rating for this page:

Average star rating for this page



Click on the stars to open the star rating for this page:



Here you can adjust your star rating, comment on the content, design, ease of use and helpfulness of the article or directory page. You can also leave feedback about how informative the page is or feedback on the service. If you go into this area by accident just click on the "Cancel Rating" link



For the frequently asked questions (FAQs) there is a similar process which asks if the FAQ has answered your query. If you select NO you will be asked if you wish to contact the service to ask them directly e.g.

Search Local Offer	0 - 4 Years
Q Go	
Refine Your Choices	Articles (5) Services (13) FAQs (14)
x 0 - 4 Years	
Clear all and search again	
-	Question: What is a Children's Centre?
Related Links	Answer: There are currently eight Children's Centres across the Isle of Wight delivering a range of activities, suppor
Benefits	advice and guidance to all families with children up to the age of five years old. Childrens Centres work in partnershi
Benefits and Financial Help	with a range of services including health visitors, midwives and Job CentrePlus (JCP) to offer a range of services.
Children and Families Act 2014	
Complaints about schools (DfE)	Has this FAQ answered your query? Yes No
<ul> <li>Complaints to Ofsted about early years or childcare provision</li> </ul>	Message from webpage
Complaints to Ofsted about schools	
Top FAQS	Q Would you like to contact the service to ask them directly?
What is a Children's Centre?	
How can I start using the Childrens Centre service?	OK Cancel
Who do I contact in school to find out how my child is doing?	Qacason. Where are and eminarena centre a located.
What services are provided at Childrens Centres?	Question: For children aged under five, what are 'special education needs'?
Where are the Childrens Centre's located?	question, i or children aged under nye, what are "special education needs :
What happens if I just want to carry on studying at the same school I am at now?	Question: What must Early Years providers do for children under five with disabilities?

#### f) Using the Glossary and Abbreviations

To help young people/parents/carers to understand some of the language and terms used within the area of special educational needs and disability there is a glossary with commonly used abbreviations with an explanation.

<page-header>

Description

Provide Symbol

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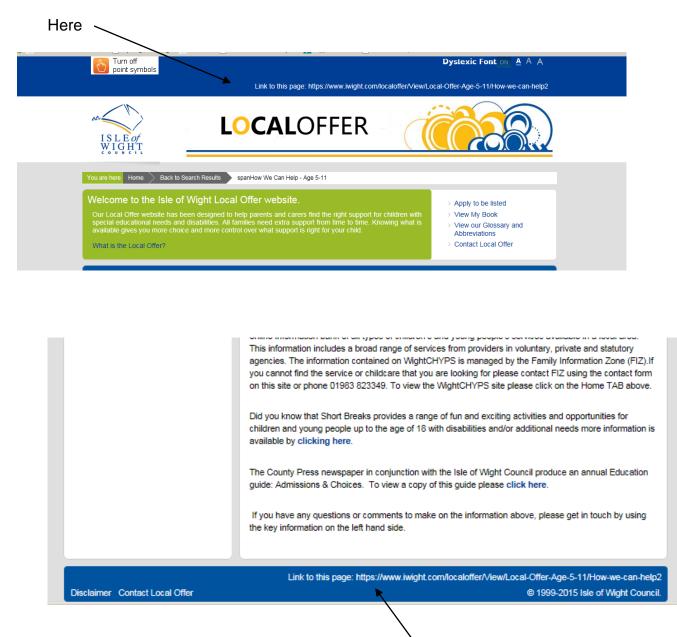
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To access the glossary click here



#### g) Web links

Each page of the Local Offer has its own unique address. The address of the page can be seen at the top and bottom of the page. Examples are below:



Or at the bottom of the page here.



## 6. Views of those consulted during the development of the Local Offer

The Local Offer was developed initially in draft format and was shared with a range of stakeholders. A link to the draft website and screen shots were made available to the groups listed below and the views collected helped to shape revisions to the Local Offer.

- Schools including parents
  - Via the school newsletter to parents
  - Via the school newsletter to those with a disability
  - Via the school newsletter to children and young people with impairments
- Chair of Governors
- Elected members
- Children's centres
- Pre-school providers
- Dioceses
- Partner agencies e.g. Parents Voice IW
- Other professionals e.g. Parent Partnership, recognised trade union
- Local charities who work with disabled young children
- FIZ, Short Breaks and Young Inspector

Feedback from these groups have resulted in a number of changes resulting in the current Local Offer

#### **Consultation feedback**

The following questions were asked as part of the consultation:

- Q1. Does the Local Offer cover all aspects of the SEND code of practice?
- Q2. Are there any areas that need further emphasis?
- Q3. Are there any areas that need to be corrected / modified?
- Q4. Any other comments/suggestions/feedback

As a result of feedback from consultation based on the four questions, more emphasis has been placed on:

Feedback received:

- Integration of the WightChYPS search onto the homepage of the Local Offer. This provides direct access to search services held in WightChYPS and supports some of those 'guided searches' whereby you filter on age group / need.
- Rate a Page & feedback. This gives the ability to rate the content of the page and send a message that will come back in to ensure feedback is received about the content.
- Remove 'Top Tips' content and instead add in the ability to 'Make a Book' i.e. saving personal favourite pages from feedback of the Local Offer workstream.
- As part of the integration of the WightChYPS it provides an opportunity to address the concerns on font size etc.
- o Images added to the majority of web pages providing a better layout
- Listen (Audio) button included on the Local Offer website to allow an audio version if needed this still needs to be reviewed as to its position on the web pages
- Symbol version of Local Offer agreed and up and running



#### Feedback documents:

Local Documents:

- <u>Coproduction with Parents, Children and Young People SEND Reforms</u>
- Scoping Paper April 2014
- Engagement Action Plan
- Interim Briefing Paper March 2015
- Parents Voice IW Local Offer 12th June 2014
- Young Inspector Report Local Offer Nov 2014
- PowerPoint Presentation by Young Inspectors on LO, EHCP, PB
- "You said we did" presentation to Young Inspectors April 2015
- Young Inspector Report EHCP
- Local Offer Survey
- Local Offer Survey Guidelines
- Local Offer Survey interim results 13 April 2014
- Local Offer: Areas to improve, what worked well
- Lessons Learned Local Offer
- Check it out Web site/APP paper CCG Agreed April 2015
- <u>SE 7 Self Evaluation of the Local Offer January 2015</u>

National Documents:

- 3rd December 2014 IoW Young Inspectors referenced in an Edward Timpson speech that the minster gave to an FE audience: <a href="https://www.gov.uk/government/speeches/edward-timpson-supporting-send-students-in-further-education?utm\_source">https://www.gov.uk/government/speeches/edward-timpson-supporting-send-students-in-further-education?utm\_source</a>
- March 2015 Selection of interesting examples of good practice from Local Offers across England – Mott MacDonald (Pages 9 and 13)
- SEND Pathfinder Information Pack V6 March 2015 Mott MacDonald (Page 7)

The Local Offer Work stream continues to monitor and evaluate all the feedback around the Local Offer and meets on a monthly basis This group is made up of the following:

Andrew Briggs, Commissioning and Finance Manager – SEND reforms post 16 – IW Council Rachel Hayes- IW -CCG Michelle Jones, IW CCG Lorraine Shotter- Parents Voice - IW Lynda Burroughs, Parents Voice - IW Joanne Parker – Parent Voice – IW Amanda Tickle – Parent Voice IW Christine & Martin Price- Parents Voice IW Gavin Muncaster- ICT - IW Council Vonda Pierce, Web Team – IW Council Kate Symes- Manager SEN –IW Council Catherine Hall- Fiz – IW Council Daron Perkins- Group Manager Adult Social Care – IW Council Becky Revert- Principle Speech and Language therapist – IW Council Jane Heath, Team Manager Disabled Children IW Council



Jackie Boxx, Alternative Provision –IW Council Esta Ford- Early Support team – IW Council Jane Thompson- Early Years team IW Council Samantha Rooney- Head of Department (SLDD/FL/FS/ALS) IW College Steff Gleeson - Deputy Headteacher St Georges Julie Stewart, Headteacher Medina House School Cindy Penney- Carisbrooke College Victoria Coughlin- SENCO Sandown Bay Academy Katrina Shaer- SENCO Dover Park

## 7. Making it happen

Responsibility and accountability for these guidelines sit with the Local Offer workstream within the council and the Directorate of Children's Services. The guidelines are one of a number of approaches adopted by the council to help meet its statutory duties connected to the SEND reforms and helps meet its priority of "keeping children safe and improving their education" supporting improvement of attainment for all children and young people, including those with disabilities and barriers to their learning.

Ongoing monitoring and evaluation of the Local Offer will happen in a number of ways. In common with other departments within the council, the Directorate of Children Services has a management group, which has a major role in holding services to account and to evaluating the impact of policies and practice. Further monitoring is undertaken by the SEND Implementation Board and the Joint Child Care Commissioning Group

## 8. Reviewing the Local Offer Guidelines

These guidelines will be monitored regularly (annually) by the Local Offer workstream and formally reviewed every three years, the reporting mechanism will be via the SEND Implementation Board and the Joint Child Care Commissioning Group