

Services

Westminster House provides a variety of respite care and day services and facilities for adults with learning disabilities. It provides support services for both the individual customers and their carers.

In doing so acknowledging each individual customer's own status, sex, age, religion, race, culture language, communication abilities and contribution to society.



About Westminster House

Westminster House is committed to working in partnership and communication with our customers, their families, carers, other professional and external agencies as a means of improving service delivery.

Westminster House is a local authority establishment and its service provision and delivery is monitored by the Isle of Wight Council's Inspection and Registration Unit as well as Care Quality Commission. Visit www.cqc.org.uk for more information.

Westminster House is also a member of The British Institute of Learning Disabilities.

Contact

Westminster House
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Newport
Isle of Wight
PO30 5DP

Email: westminster@iow.gov.uk
Telephone: (01983) 526310 or 520372

If you have a visual impairment or need help understanding this document please phone (01983) 821000 and we will do our best to help you.

Respite care and day services
for adults with learning disabilities

Westminster House



2035CWSC

Westminster House provides support services for individual customers and their carers 24 hours a day seven days a week.

Aims and objectives

- To provide an environment which is supportive with clear boundaries and constant guidance. A relaxed and supportive environment which empowers and enables our customers to make informed choices, develop skills, make friends and take appropriate and acceptable risks.
- Promote equality of opportunity and encourage anti-discriminatory practice by recognising and respecting the rights, choices, beliefs and values of our customers and their carers.
- To offer a variety of flexible and effective respite facilities including opportunities for semi-independent living and emergency placement.
- Provide in-house opportunities to focus on social, educational, employment and life skills which foster an atmosphere of independence and activity.
- Actively seek the support of a variety of professionals and other agencies as required to plan for and provide appropriate support for our customers and their carers.
- To provide all staff with the opportunity to access the training and supervision required to fulfill the above aims.

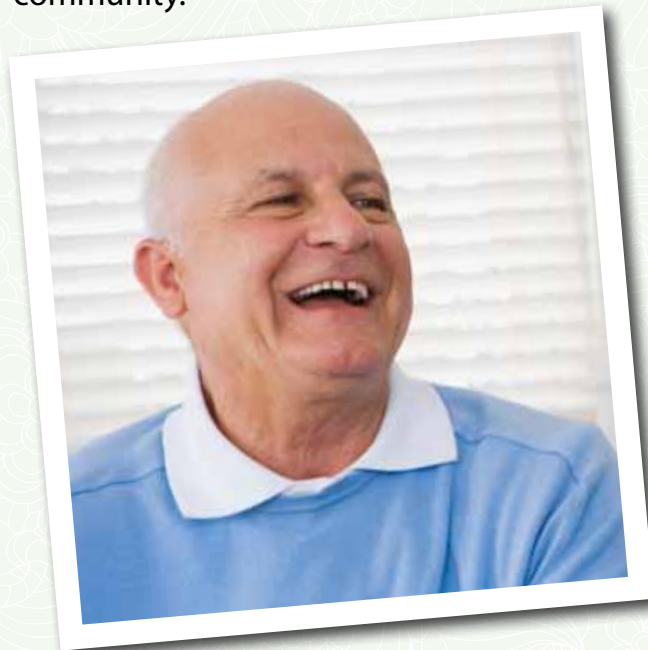
Facilities

Westminster House provides support 24 hours a day seven days a week. There are ten bedrooms for respite care. Respite care can be regular or short-term, ranging from an overnight stay upwards.

Daily respite can be provided for regular, occasional, planned, or short notice to meet requirements. Ad hoc respite care at the request of the customer and their carers can also be provided for.

Services can be provided for the assessment or rehabilitation purposes or when appropriate long-term accommodation is not available.

Our customers are encouraged and supported to access a variety of facilities and services available within the community.



Staff

An experienced and innovative staff group works towards developing a supportive working relationship with the customers, encouraging them to build up their own confidence, self-esteem and ultimately self-determination, through informed choice.

Staff acknowledge the needs of carers for time and space to develop their own lives, as well as the need to share care and experience of caring for an individual with a learning disability.

Visitors are welcome

You are welcome to visit and have a look around the facilities at any reasonable time, or if you require any further information please contact the duty officer.